

City of Thomaston Utility Billing Helpful Information

Due Date: Utility bills are due by the 15th of each month by 4:45 p.m.

Late Fee: After 4:45 p.m. on the 15th there will be a \$35.00 late fee

Additional Late Fee: After 4:45 p.m. on the last business day of the month, if you have a balance not paid there will be an additional late fee of \$25.00

Last Day to Pay: Last business day of the month before 4:45 p.m.

Cutoff Date: Utility's will be cut off the first business day of the following month

OPTIONS TO PAY YOUR UTILITY BILL

❖ Automatic Withdrawal from your checking account

- On the 10th of each month your checking account will be debited the amount of your bill. You will still receive a utility bill for your review.
- To sign up for budget billing you can contact the utility department or go to the city website. The website address is www.cityofthomaston.com, click on City Departments and scroll down to Finance Department, click on Bank Draft Enrollment Form, print and fill out then bring in to customer service where you pay your utility bill.

❖ Debit & Credit Cards



- To make a payment go to www.cityofthomaston.com on the home page scroll down to Highlights click on thomastonpayments.com and follow the instructions. If you have any questions about your transaction call 844-850-3154 for Government Windows. You can also come in the city utility office to pay your bill by debit or credit card.

❖ Budget Billing

- To sign up for budget billing you can contact the utility department or go to the city website. The website address is www.cityofthomaston.com, click on City Departments and scroll down to Finance Department, click on Budget Billing Agreement, print and fill out then bring in to customer service where you pay your utility bill.

Contact Customer Service if you have any questions at 706-647-6633 or the utility office at 106 East Lee Street.